MISSING

SINCE JANUARY





Jack Lorski and Karen Gijman Reward For Information

leading to their whereabouts.

More Information: www.jackandkaren.info







BREAKING UPDATES

If the www.xineph.com link does not work, you may need to install a newer version of Macromedia Shockwave. Obtain the latest version at http://sdc.shockwave.com/shockwave/download/download.cgi?

Save the first email with your password. You will need this password to re-enter the program at the same point you left. If you lose the password, you will have to restart.

There is some indication that the Phoenix has made certain puzzles very difficult. We will attempt to provide real-time email assistance on puzzles, so make sure to check your account often.

INTRODUCTION

Our journalist, Jack Lorski, disappeared along with his friend, Karen Gijman, whilst investigating a series of murders.

This CD-ROM is our only lead to finding them.

We need your help.

WARNING

We hesitated for a long time before deciding to go public. However, since our journalist, Jack Lorski, and his friend disappeared, events have suddenly started gathering pace.

Arnaud Ivan, SKL Network's CEO, received a CD-ROM and a video excerpt at his home address, which has made us take all of this very seriously.

An in-depth analysis of these elements finally convinced us that our employee and his friend have been kidnapped. We believe this kidnapping could be linked to the case of MP Kourievski.

We have since been contacted by someone who is obviously holding Jack and Karen captive. It is more than likely that this same person also designed and created the black CD-ROM currently in your possession.

This person calls himself "The Phoenix" and ends his messages with the words "In Memoriam." The "Phoenix" has specifically asked us to go public with his CD-ROM, which is all part of the challenge he refers to as his "Great Work."

After a great deal of discussion and thanks to the support of the families involved and our partners, we decided to agree to the Phoenix's demand.

Thank you for your invaluable help.

SKL Network – Editorial Board, In solidarity with Jack Lorski and Karen Gijman www.skl-network.com

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SYSTEM REQUIREMENTS

After conducting a series of tests in a dedicated lab, we have finally succeeded in determining the minimum system requirements to make the Phoenix's Black CD-ROM work:

OS: Windows® 98/ME/2000/XP

CPU: Pentium® II 333 MHz or Equivalent Processor

RAM: 128 MB RAM

CD-ROM: 8x CD-ROM Drive (or PC DVD Drive)

Video Card: SVGA Graphics Card with 32 Bit Color

Sound Card: 16 Bit Sound Card (SoundBlaster™ Compatible)

Input: Keyboard, Mouse and Speakers

Other: 56.6 Kbps or Better Internet Connection

SETUP – SECURITY PROCEDURES

For security reasons and in compliance with legal requirements, we have had to control access to the Phoenix's CD-ROM.

To use it, you must:

- Run the setup procedure from the SKL Network CD-ROM
- Complete the online registration process in our database

Setup Procedure

The setup procedure is extremely straightforward.

Insert the SKL CD-ROM into your drive, click on the Install button and follow the instructions.

Note: we found that the Phoenix's CD-ROM needs QuickTime™ 6 and Shockwave Player 9.0. If you do not have these programs on your computer, you will be prompted to install them.

Registering in the SKL Network Database

Note: you must be connected to the internet to register

Login and Email Address

Your login and email address are used as unique user identifiers.

Warning! Each email must be unique to each user. Should you wish to

make the Phoenix's CD-ROM accessible to one or more people, you must create new accounts and set up other email addresses. For further information, please refer to "User Email Management" below.

If required, you are free to create new email addresses by clicking on our partner's link (MSN Hotmail) and following the online instructions.



Email Program

If you wish to use a specific program to consult your emails, please check the corresponding box and select your program's name.

If you access your emails via a website (free mail service, internet provider's site, and so on), please check the online box.

Important: Once your registration is complete, a password will be sent to the specified email address. You will have to use it whenever you run the Phoenix's CD-ROM.

User Email Management

When selecting this option, you can:

 Create new accounts to allow other people to access the Phoenix's CD-ROM.

- · Modify your email address.
- Remove your registration details from the SKL Network database.

Warning: Once your registration details have been deleted, you will no longer receive updates on the investigation.

RUNNING

To run the Phoenix's CD-ROM, you will only be asked for your login and the password that you received at the email address specified during registration.

After exiting, simply insert the Black CD-ROM directly to restart the program.

ADVICE ON USING THE CD-ROM

To make the Phoenix's CD-ROM more user-friendly, we asked experts to add some basic browser tools, which are now available after several hours of hard work.

Toolbar

To activate the toolbar created by our team of experts, simply click on the white button on the left side of the screen. You can move the toolbar up and down.



Email

Run your email program directly from the CD-ROM.

Internet

Run the internet browser directly from the CD-ROM.

Films

Check out the video excerpts that have already been opened.

Minimize

Minimize the CD-ROM's window in order to use other applications (internet, emails, etc.).

Exit

Exit the Phoenix's CD-ROM. Your progress will automatically be saved. You can use the "Back" option if you selected Exit by mistake.

Moving the Toolbar

Drag and drop to move the toolbar up and down.

Deactivate the Toolbar

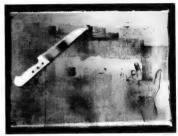
Click on the toolbar's extreminities to de-activate it.

Phoenix's Interface

The Phoenix's Messages

As indicated by a psychologist working for our investigation team, the Phoenix seems to be urging us to go to a specific point.

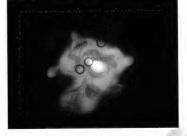
That is probably the reason why he prepared several messages to guide us.



Once these messages disappear from the screen, you can read them again by clicking on the question mark in the top-right corner of the screen.

Navigation

An in-depth analysis of the CD-ROM has led us to think that it is divided into several "levels" or "strata", with each one comprising of a number of modules (such as Tetima, Ustichos or Syro for the first level).



We cannot be sure whether these modules have to be completed in a specific order, but based on our initial observations, each module can be performed in any order without any noticeable impact.

We have noticed that when a module is open, all you have to do is click on its name at the bottom of the screen to return to the current level's main menu.

You may return to incomplete modules by clicking on their circles. The "+" marks a module that you have previously attempted.

Instability and Display Problems

Our analysts have noticed that using the Phoenix's CD-ROM for long periods of time might sometimes lead to instability problems (abnormal display or refresh errors).

According to our computer experts, this does not have any effect on the integrity of your computer's system or data.

To avoid such problems, we would advise you to use the ESC key to access the "BACK – EXIT" menu option and then return to the main interface. Should these problems persist, exit the CD-ROM and re-run it.

You may also wish to update QuickTime and Macromedia Shockwave if you have any problems with the Phoenix's external websites. See the Readme file for more information.

ADVICE ON USING THE INTERNET

As you will quickly notice, you will need to search the internet in order to complete several parts of the Phoenix's CD-ROM.

SKL Network Site

To increase our chances and save precious time, our experts have made several tools available at our site:

Optimized Search Engine

Thanks to the support of our partner, we have developed a search engine that takes account of the most frequent searches relating to the Phoenix's CD-ROM. The results of the most popular requests generally appear at the top of the list.

Translator

We realized that several foreign language sites may be a valuable source of information. Use this tool to run the automatic translation feature for the pages that you wish to translate. As these translations are performed by software, they may be approximate.

Wordpad

By entering your login and password, you can jot down your notes in the wordpad. Therefore, you can carry on with your online enquiries anywhere, even if you do not have the Phoenix's CD-ROM with you.

Advanced Use of Search Engines

If you are looking for an exact phrase in a search engine, use quotes. For example, searching for white house will give you all of the pages containing the words 'white' and 'house.' Searching for "white house" (with quotes) will give you all of the pages containing the phrase "white house."

EMAILS SENT BY SKL NETWORK

Check out our site (www.skl-network.com) and read all of the latest information about Jack and Karen's disappearance.

We will regularly email you information to keep you up to date with the investigation's progress.

We might also give your email address to certain people that might help you in your investigation.

Please check your inbox on a regular basis!

Warning! We will never send you any emails with an attachment, which also applies to any of the people we have asked to help you.

CREDITS



President

Richard Wah Kan

VP Marketing

Marshall Zwicker

Product Manager

Byron Gaum

Executive Producer

Robert Stevenson

Producer

Bill Mooney

Creative Director

Desmond Oku

Graphics Department Manager

James Meecham

Graphic Design and Layout

Trang To

Public Relations Coordinator

Tara Reed

QA Manager

Mike Adams

QA Lead

Chris Nesbitt

QA Testers

Adrian Miller

Aldo Fazzari

Anthony Finelli

Chantal Mauro

Chris Elliot

Dan Dwang

Daniel Torreblanca

Matthew Dickson

Rvan Gavel

Vassiliki T. Kontoulis

Yohany Lee

Design and Production

Original Concept & Scenario: Eric Viennot

Game Design: Eric Viennot, Gérald Obringer, Olivier Dupouy, Buu-Lâm Le, with the participation of Minh Phan & Nicolas Delaye

Graphic Design: Gérald Obringer & Etienne

Mineur

Online Production Manager: Delphine Fenioux

Off-line Production Manager: Minh Phan

Film Production Manager: Philippe Boucher

Partnership & Marketing Manager: Djamil Kemal

Development: Eric Viennot

Associate Producers: Eric Viennot and José

Sanchis

Off-line Production Design: Gérald Obringer, with the participation of Etienne Mineur

Illustrations: Bertrand Chaudoit, Pierre

Guillaume Baret

Flash Animation: Gérald Obringer

Modelling & 3D Animation: Etienne Mineur, Clément Choblet, Christophe Devaux, Nicolas Duthatco, Stéphane Fradet, Christophe Mauceri, Tony Nguyen, Chi Vang

Photography: Gérald Obringer, Eric Viennot

Documentation: Julie Lejeune

Sound Design: Gery Montet, Côme Jalibert, Lambert Combes, Lionel Payet Pigeon (TALK OVER)

Music: TALK OVER

Dialogue: Eric Viennot

Development: Olivier Dupouy (Lead Developer), Buu-Lâm Le, Xavier Roze, with the participation of Juliette Grammon

Editing & Technical Tests: Nicholas Beetlestone, Alexis De Becque, Christophe Dias Mélina Dugué, Paquito Hernandez, Adrien Marmain, Pierre Pontiggia, Jérôme Puccinelli, Michel Sainisch, Jean-Baptiste Spieser (BUGTRACKER), Marie Viennot, Cécile Duperray, Quang-dao Bach (LEXIS NUMERIQUE)

Online Production Web Design: Gérald Obringer, Guilhem Reinaud, Agnès Torreilles, Sophie Chaudoit, Sandra Peyrusson

Integration: Stéphanie Papot, Xavier Lambert

Research & Documentation: Julie Lejeune

Site Authoring: Julie Lejeune, Marie Barcillon, Vivien Chazel & Eric Viennot with the participation of Francis Mizio

Proofreading: BUGTRACKER, with the participation of Marie Viennot

Translation: Simon Mountifield, Susan Heinze-Bou Samra, Eliana Verba, Miguel Bravo

Email Authoring: Eric Viennot, with the participation of Julie Leieune. Philippe Roussel

Karen Gijman's Paintings: Françoise Petrovitch Photography: Gérald Obringer, Philippe Boucher,

Eric Viennot, Sandra Peyrusson

Referencing: Fabrice Marc (NETBOOSTER)

Film Production Karen: Caroline Charléty

Jack: Olivier Chenevat

Director: Fric Viennot

Director of Photography: Philippe Boucher

Cutting: Philippe Boucher
Music: TALK OVER

Voice-over Writing: Eric Viennot

English Translation: Simon Mountifield

German Translation: Susan Heinze-Bou Samra

Italian Translation: Eliana Verba

Spanish Translation: Miguel Bravo **Translation Company:** MYLANDRIS

Voice-over: Marc Brunet (French), Paul Bandey (English), Pierre Semmler (German), Enrico DI

Giovanni (Italian), Olivier Peissel (Spanish)

Sound Studio: TALK OVER

Mixing: Gery Montet (TALK OVER)

Casting: Claire-Marie Cuvilly-Givert

Make-up: Nathalie Charon and Françoise Boscq

Karen as a Child: Fani Gigikas Karen's Father: Giovanni Conte Volker: Yann Mauguière

Detective: Philippe Michel
Volker's Friend: Jean Grelaud

Newspaper Translator: Servanne Mauguière

Killer 1: Guido Barone Killer 2: Carlo Berti Stallholder: Cigir Kitabevi

Old Bookseller: Niyazi Atli Helena Whitford: Stéphanie Sloves

Inspector Finks: Michael Trup
Warden: Philippe Boucher

Young Neapolitan: Guillaume Wegener

Genoese Priest: Pierre Chollet

Journalist in Genoa: Christina Bonello Journalist in Rome: Danilo Nuccetelli Christina, Karen's Friend: Alison Adam

Minerva: Ingrid Rouif
Moon: Patricia Hardy
Apollo: Thibault Amorfini
Juniter: Jean-Claude Subiros

Saturn: Richard Rouille

Shooting Photography: Gérald Obringer, Eric

Viennot

Special thanks to:

Ficret Atalay (Pacha Tour, Istanbul)

Guido and Luisa Barone (ISOLE Hotel)

Jean-Pierre Bevand Anne Blondel Nese Buvukercan

Didier Debrosse and Patrick Adine (barge and

furniture)

Géraldine Delacroix Mylène Demongeot

Colette and Gérard Duclos

Tom Gres

Servanne and Yann Mauguière

Annick Rivoire Hélène Seuzaret

Brigitte and Frédérique Thérond

Arnaud Villeger Redha Zaim Balliol College

Bavaria 42 boat hire: KIRIACOULIS

Kamiros site

PASSION Sailing Cruises Organization

(filming at sea)

Monastery of Santa Maria di Castello

Moni Filerimos monastery

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- Telephone Number
- Email Address (if applicable)
- Product Name(s)
- Brief note describing the problem

Mail To:

DreamCatcher Interactive Inc. 1658 North Milwaukee Ave., Suite #450 Chicago, IL 60647 U.S.A.

TECHNICAL SUPPORT

If you are experiencing technical problems with this software, and you have carefully followed the instructions in this booklet, you may find further support in the following places:

Online Support - http://www.AdventureCompanyGames.com

We have posted common problems and solutions that may help you.

We also suggest that you complete the Technical Support form located at our website. Please provide a detailed description of the problem you are experiencing (i.e. error message, where in the game the problem occurs, etc.). This will help our Representatives find a solution much quicker.

Phone Support - 416-638-1170*

If you would like to speak with one of our Technical Support Representatives, our hours of operation are from 9am to 9pm EST, Monday through Friday.

Please have the following ready:

- Information about your computer's configuration (i.e. RAM, MHz, video and sound cards). You may use the Technical Support form at our website as a guide.
- A detailed description of the problem (i.e. error message, where in the game the problem occurs, etc.).
- Immediate access to your computer so the Representative may walk you through the steps.
- 4) Pen and paper to take any notes.
 - * Phone support is located in Toronto, Canada.

Please note: We do not provide hints via technical support. Hints are available at our website.

Support is available in English only.

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EPILEPSY WARNING

Please read this caution before you or your child play a video game:

Certain people are susceptible to epileptic fits or lose consciousness after exposure to flashing lights or light patterns in our daily environment. Such people may have a seizure while watching particular televised images or when they play some video games. This phenomenon may appear even if the subject has no history of previous difficulties.

If you or a member of your family has ever had symptoms related to epilepsy (seizures or loss of awareness) when exposed to flashing lights, please consult your doctor prior to use.

We advise that parents supervise the use of video games by their children. If you or your child experience any of the following symptoms while playing a video game: dizziness, blurred vision, eye or muscle twitches, loss of consciousness, disorientation, any involuntary movement or convulsion, immediately discontinue use and consult your doctor.

Standard Precautions When Playing Video Games:

- Do not stand or sit too close to the screen. Position yourself as far away from the screen as the length of cable allows.
- · Play video games on a small screen (preferably).
- · Avoid playing if you are tired.
- Make sure that the room in which you are playing is well lit.
- Rest for a period of 10 to 15 minutes for every hour you play a video game.



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